

**AGENDA**  
**FINANCIAL AID 101**  
**January 13, 2010**

8:00 a.m.	Registration and Continental Breakfast	
8:30 a.m.	Introduction, Housekeeping	Cindy Aldrich
8:45 a.m.	Purpose, History and Philosophy of Aid	Mike Johnson
9:10 a.m.	General Eligibility Requirements	Kathy Campbell
9:40 a.m.	BREAK	
9:50 a.m.	FAFSA , FAFSA Application Process, Student Aid Report Overview	Ryan West
10:50 a.m.	State Grants, Private Awards	Susan Degen
11:30 a.m.	Methodology	Mike Johnson
NOON	LUNCH	
1:00 p.m.	Case Studies, Needs Analysis	Mike Johnson
2:15 p.m.	BREAK	
2:30 p.m.	Professional Judgment	Kathy Campbell
3:30 p.m.	Customer Service	Ryan West
4:15 p.m.	Adjourn	Cindy Aldrich

**PRESENTERS**

Mike Johnson	Director of Financial Aid, Pacific University
Kathy Campbell	Director of Financial Aid, Chemeketa Community College
Ryan West	Associate Director of Financial Aid, Western Oregon University
Susan Degen	Administrator, Oregon Opportunity Grant, Oregon Student Assistance Commission